

Getting to Know Your Mobile System with GPS & Fall Detection:

Charging Your Device:

Whenever you put the plugged-in charging cable near the charging port on the back of the device, it should latch into place and the device will automatically power on.

Note: Fully charge your Mobile System with GPS & Fall Detection before first use. Battery life will vary based on settings selected. Please contact us with any questions.

Plug in the charging cradle and place the Mobile System with GPS & Fall Detection into the cradle as shown. Typically, a complete charge will take approximately 2-3 hours time. The light flashes red every 5 seconds while charging and is solid red when the Mobile System with GPS & Fall Detection is fully charged. Only charge as needed. Wear your device as often as possible to be protected.



Rating 5VDC 1A



- 1) Speaker
- 2) Call Button
- 3) Blue Call Light / Red Battery Light
- 4) Microphones

LED	Announcement	What this means	What you should do
Solid Red	Your device is now fully charged.	Device is connected to the charger. When fully charged, the light will be solid red.	Leave on charger until battery is charged and the LED is solid red.
Blinking Red	Your device battery is low. For your protection, please place your device on the charger now.	If the battery is low, the light will slowly flash red when off the charging cradle.	Place device on charger as soon as possible. On the charger the light will flash red every 5 seconds until the device is fully charged.
Solid Blue Call Light	During an SOS call, the light will be solid blue.		

How To Place A Call For Help

1. Press and hold the call button and count 1, 2, 3, or until the light turns blue, then release the button.
2. After a short delay, you will hear a voice message and then tones or ringing.
3. The specialist will answer the call.
4. The specialist can send emergency personnel or loved ones to help you.

If your Mobile System with GPS & Fall Detection does not connect properly, please call the Galaxy Medical Alert Response Center at 1-855-905-7414 for technical assistance immediately.

Replace Lanyard With Belt Clip

1. Remove the lanyard by twisting and pulling silver clip.
2. Pull the lanyard and clip away from the device.
3. Press the belt clip onto the back of the Mobile System with GPS & Fall Detection as shown until it clicks.



How To Test Your Medical Alert System

We recommend that you test the Mobile System with GPS & Fall Detection weekly.

1. To test, press and hold the call button and count 1, 2, 3, or until the light turns blue, then release the button.
2. After a short delay, you will hear a voice message and then tones or ringing.
3. The specialist will answer the call.
4. Tell the specialist you are testing.

If your Mobile System with GPS & Fall Detection does not test properly, please call the Galaxy Medical Alert Response Center at 1-855-905-7414 for technical assistance immediately.

Cleaning Your Medical Alert System Weekly

We recommend that you clean the Mobile System with GPS & Fall Detection weekly to ensure proper charging. Take a soft cloth, such as an eyeglass cleaning cloth, and gently rub the gold contacts on the device and charging cradle to remove dirt, oil and debris. You can also spray household cleaner onto the cleaning cloth (though do not spray directly onto the device or cradle) to remove debris.



Turning your device OFF:

Your device is designed to always be ON. The only time you should ever need to turn it OFF is if you are taking your device on an airplane. In that case please follow these instructions.

HELP Button Action	Announcement	What this means	What you should do
To turn your device off, press and quickly release your button three times	"Device is powering off. Please confirm by pressing and holding the HELP button now".	Device is about to power off	Either confirm or not
To confirm, press and release the button once	"Powering off now. Goodbye."	Device is powering off	
To leave device on, do not press the button		Device will remain on	

Turning your device ON again:

To turn your device ON again after it has been powered OFF, either place it on the charger or press and hold the HELP button for one second.

Welcome Announcement:

The first time you turn on your system it may announce, "Hello, it is time to test your system to make sure it is working properly. Please press and hold the HELP button for one second now." Please make this test call when requested.

Fall Detection (if enabled):

- Fall Detect can be enabled and/or disabled remotely by your provider.
- In order for Fall Detect to work properly when enabled, the device must be worn on a lanyard around your neck and rest high on your torso near your chest plate.
- Fall Detect may not detect 100% of falls; an Emergency Call may need to be made by pushing the HELP button.
- Fall Detection Call (if enabled): "A fall has been detected. Placing an emergency call now. To cancel the Fall Detect event, press and hold the emergency button for two seconds."
- To cancel a call made due to a Fall Detect event, after you hear the announcement, press the button for two seconds.
- Fall Detect may decrease available time between battery charges.

Important Tips and Reminders:

- Your device requires adequate battery charge and cellular signal to make an emergency call.
- Your device uses GPS technology to identify your location. In good conditions the product should provide a location that is accurate within 30 feet or less. However, performance of GPS can be affected by a wide range of factors including obstructions, metal objects in the vicinity, structures that block the signal from satellites, weather, and other factors.
- Your device is splash proof and can be worn in the shower.
- Please test your system at least once a month.
- Your device uses the cellular network to communicate. The device's location, network provider service availability, and other issues may disrupt communications.

Warnings:

- Pendant lanyards are designed to breakaway under certain conditions; however, any cord worn around the neck can pose a risk of strangulation, including the possibility of serious injury or death.
- The back of this device and the charging cable both contain strong magnets. Magnets with a strong magnetic field may cause permanent damage to health devices susceptible to magnetic fields, credit cards, computer hard drives, watches, TVs, data storage media and other electronic devices. **These strong magnets should be kept a minimum of three inches away from health devices susceptible to magnetic fields, i.e. pacemaker, defibrillator, etc. Please check with your physician prior to using this device if you have any concerns.**
- The Mobile System with GPS & Fall Detection is IP67 water-resistant. It should not be submerged. The unit should be towel-dried after exposure to water.
- Pacemakers: Individuals with pacemakers should consult their physician and review their pacemaker materials regarding interaction with cell phones, and take the same precautions the materials recommend for this device.

Regulatory Compliance: FCC

- The user's manual or instruction manual for an intentional or unintentional radiator shall caution the user that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- This device complies with Part 15 of the United States FCC regulations. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
- For a Class B digital device or peripheral, the instructions furnished the user shall include the following or similar statement, placed in a prominent location in the text of the manual:

Note: *This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna.*

- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. Consult the dealer or an experienced radio/TV technician for help.
- This equipment has been tested and found to comply with the limits pursuant to Part 15 Subpart B, Part 22, and Part 24 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in an appropriate installation. This equipment generates, uses, and can radiate radio frequency energy and, if not used in accordance with instructions, can cause harmful radiation to radio communication. However, there is no guarantee that interference will not occur in a particular installation.

Regulatory Compliance: RF Exposure

- Your device is a radio transmitter and receiver. It is designed and manufactured not to exceed the emissions limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. These guidelines are based on the safety standards previously set by the U.S. and international standards bodies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.
- The exposure standard for wireless RF devices, such as the device, employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg. SAR values at or below that limit are considered safe for the general public.
- Before a wireless RF device is made available for sale to the Public, it must be tested and certified to the FCC that it does not exceed the SAR limits established by the FCC. Tests for SAR are conducted using the positions and locations (e.g., at the ear or worn on the body) as required by the FCC for each device model.
- The device has been tested and meets the FCC RF exposure guidelines when used against the body under normal usage conditions.
- To comply with FCC RF exposure requirements, a minimum separation distance of 10mm must be maintained.

Download the Caregiver Mobile App:

Note: Monthly Subscription Required for the Caregiver Mobile App.

First Time Logging into the App:

1. New caregiver app users are emailed a code.
2. In the app, tap New Here? Do You Have a Code?
3. Enter the code sent to the email address.
4. Enter the Device ID for the subscriber's device.
5. Enter a password.

iOS app:



bit.ly/apple_caregivermobile

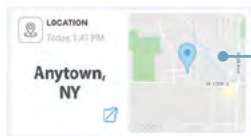
Android app:



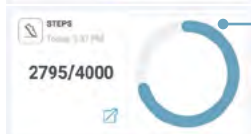
bit.ly/android_caregivermobile



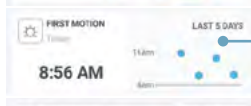
Home



Location: View the last location. Tap the tile to open the location tab and refresh.



Steps: View steps for today. Tap the tile to view history.



First Motion: View the first motion of the device after 5am. Tap the tile to view history.



Button Press: View the most recent button press, and view history on the graph.



Battery: View the most recent battery level.



Connection: "Ready for use" or "Unknown," depending on whether there is cellular signal.



Refresh: Updates all homepage tiles except location. Update Location in Location tab.



Ring Device: Audibly rings the device to help locate misplaced pendants.



Menu: Edit information about the app user or sign out. Note: To update subscriber information, please contact the Galaxy Medical Alert Response Center at 1-855-905-7414 for technical assistance.

Location

- When the tab is opened, the device location will refresh on the screen. It can take about 15 seconds to update the location.
- Tap Update to refresh the location.
- Tap the pin on the map to view more details about the location.
- Tap the map layers to change from Map view to Satellite view.

Device Settings

- **General**
 - View subscriber details.
 - Change the device nickname, which appears in the top left corner of Home and Device tabs.
 - View Device ID number and device model.
- **Activity**
 - Change the daily step goal.
 - Adjust the first motion target time.
- **Alerts**
 - Manage app notifications for:
 - Button press
 - Fall detection
 - Low battery
 - Power off
 - First motion
 - **Note:** To modify email and text message alerts, please contact the Galaxy Medical Alert Response Center at 1-855-905-7414 for technical assistance.
 - **Note:** Tap Save after changing settings.