

Congratulations on choosing your Voice Extender unit!

The Voice Extender unit is especially useful for individuals with limited or no mobility, allowing caretakers or a monitoring station to communicate easily with the resident through voice only. It works by recognizing a specific spoken phrase (**The phrase is CALL911 CALL911**) and triggering an alarm when needed. Multiple Communicators can be installed throughout the home for added convenience.

The Voice Extender is a stationary emergency button with:

- Intelligent Voice Activation™ (IVA) technology
- Voice extender capability

Intelligent Voice Activation™ (IVA) Technology

IVA™ technology allows residents to use the Voice Extender to literally call for help. The technology recognizes a specific spoken phrase that triggers an alarm and sends an emergency notification to the Galaxy Medical Alert Response Centre.

Ways to Get Help



OR



OR



Call out the trigger phrase
(The phrase is CALL911 CALL911)

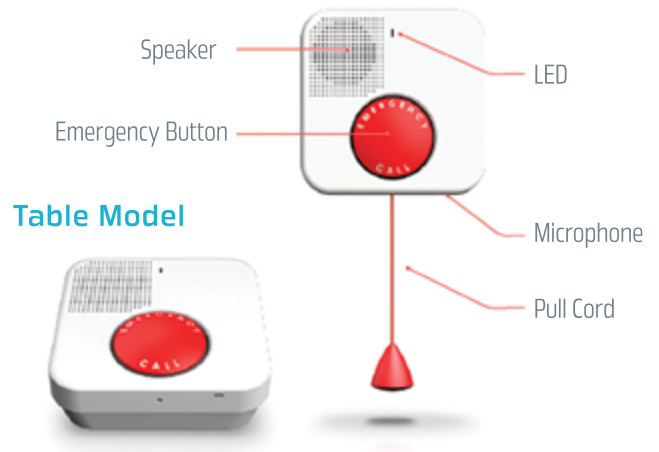
Press the **Emergency** Button

Pull on the cord

Voice Extender Capability

Voice extender capability enables the Galaxy Medical Alert Response Centre to use the Voice Extender to communicate with a resident who has made an emergency call. The ability to talk with the resident in such circumstances, even if the resident is not close to the Control Panel (CP), allows the Galaxy Medical Alert Response Centre to:

- Make a more informed decision about the appropriate response
- Give the resident first aid
- Assure the resident that help is on the way
- Easily and quickly identify false positives



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Installing the Voice Extender

The Voice Extender can be installed on a table (desktop) or on a wall (wall mount). You will need:

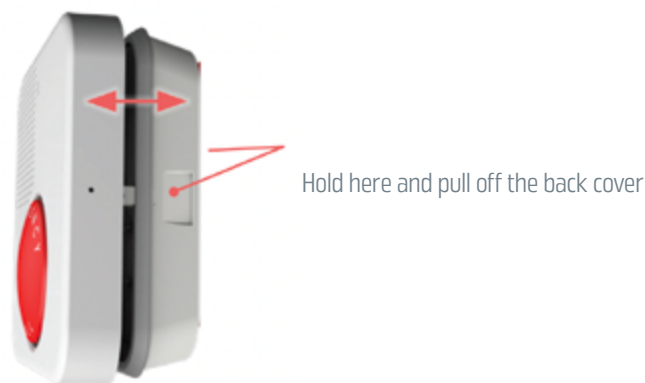
- 6 AA Alkaline batteries. – Batteries included
- A standard Philips screwdriver if you want to secure the top and bottom of the Voice Extender using the two supplied self-tapping KB 2.2 x 6 screws

To install the Voice Extender unit:

1. Choose an installation location.

- It is recommended to install the Voice Extender in the bathroom, living room, or bedroom.
- If you are installing the Voice Extender on a wall, the recommended height is 1.4 to 1.5 m (4.6 to 4.9 ft.). If you are installing the Voice Extender on a wall, choose a flat, smooth surface.

2. Release the back cover of the Voice Extender as shown in the figure below.



3. To install on a table, place the Voice Extender in a convenient place, like a living room table or bedroom nightstand.

Testing the Voice Extender Installation

Verify that the Voice Extender has been installed correctly. Test the various ways of calling for assistance.

1. Do one of the following:

- Press the Emergency button on the Voice Extender.
- If you installed the Voice Extender on a wall, pull the cord.
- Call out the emergency trigger phrase. **(The phrase is CALL911 CALL911)**

2. Verify that the Emergency button on the Voice Extender lights up red.

3. Verify that the Emergency button on the Control Panel flashes red and a vocal announcement declares that the emergency alarm has been triggered.

- 4. Verify that the Galaxy Medical Alert Response Centre receives an emergency message from the control panel.
- 5. If you have not already tested all the ways of calling for help, go back to step 1, and test another call for help.

Operating the Voice Extender

The Voice Extender is an additional emergency peripheral that is either installed on a tabletop such as a counter or desk, or installed on a wall such as in a shower stall, above a bath, or above a bed. For example, you can install the Control Panel (CP) in the living room and install two Voice Extenders, one in the bedroom on the nightstand and the other on the wall in the bathroom shower stall. The resident can call for assistance from multiple locations on the premises.

Ways to Get Help



OR



OR



Call out the trigger phrase
(The phrase is CALL911 CALL911)

Press the **Emergency** Button

Pull on the cord

- Any of these actions trigger the following:
- The Emergency button lights up red indicating that an alert event has been triggered.
 - The Voice Extender sends an emergency alert to the Control Panel (CP). The ring around the CP Emergency button flashes red followed by a vocal announcement that an emergency alarm has been triggered.
 - The CP forwards the emergency message to the Galaxy Medical Alert Response Centre.
 - (Optional) The CP can initiate an emergency call to the Response Centre. If an emergency call is made, the Response Center can use the Voice Extender to communicate with the resident.

LED Indications

The Voice Extender LED lights up as shown in the following table.

LED	Situation
Lights red for 2 seconds	<ul style="list-style-type: none">• The Emergency button is pressed• The trigger phrase is recognized• The cord is pulled• On power-up
Blinks green – 100 ms - twice	<ul style="list-style-type: none">• Emergency call first connects to the Galaxy Medical Alert Response Centre.
Blinks orange – 100 ms - twice	<ul style="list-style-type: none">• Galaxy Medical Alert Response Centre operator switches a call from talk to listen.
Blinks red – 1 second on, 1 second off – five times	Voice detection is disabled
Blinks red – 1 second on, 1 second off – twice	Voice detection is enabled